



GPS Phone Textracker

Most Frequently Asked Questions

Is this product Thatcham approved and can I get an insurance discount?

Although the Textlink range of tracking products we believe would meet with Thatcham Cat 5 approval, they are **NOT** currently Thatcham approved. We have focused on delivering a superior range of products at an affordable price to the user with NO monthly subscriptions or setup fees for the tracking services. Thatcham does not recognise the user tracking their vehicle. Your vehicle insurance company may approve that you have a Textracker product fitted and still offer you an insurance discount. Contact them and find out. If not then contact Textlink, as we can recommend a major insurer who will offer you, up to a 15% discount on your insurance depending on your vehicle or equipment circumstances.

What do I do with the wires in the Textracker I don't want to connect?

Do nothing with them, leave them un-connected, but ensure they are sleeved and not touching each other or any other part of the vehicles components or bodywork.

Can I covertly fit the Textracker in a vehicle?

YES, if you own the vehicle you can have the Textracker unit covertly fitted, however any information acquired from this Technology can't be used "against" the driver unless the driver is aware that tracking is taking place in his/her vehicle. Be careful where you position the Textracker enclosure if it has an internal GPS antenna. It MUST see the sky, see fitting instructions above.

Do I need to connect the power wires if I covertly fit the Textracker?

NO, but you will first have to ensure that the internal batteries are fully charged up. For a full charge it is recommended to charge the batteries for up to 40 hours. A mains 240Vac to 12Vdc, suitable battery charger is available from the website for this purpose. With the batteries fully charged and in low power mode, ie sending 5 GPS fixes every hour the internal batteries will last for up to 7 days. This will vary though depending on how the user operates the Textracker. Simply charge it up, hide it in the vehicle and start tracking.

What happens if my Textracker credit runs out?

You will no longer be able to receive any text warning messages or be able to set any command functions. If you telephone your vehicle for its position it will go to the voice mail service.

Your credit balance remaining will always be displayed on your mobile phone when you receive any text messages from the Textracker, use the Top-Up card provided to add more credit when it is low or has completely run out.

Can I track more than one vehicle at a time?

YES, you can track as many vehicles as you have to any mobile or to the one mobile phone.

What is GPS?

GPS stands for Global Positioning Systems and this is a Network of Satellites that circles the Earth. The Textracker in the vehicle takes a reading from these Satellites and via Mobile Phone Technology reports back the positional information to the user

How can I constantly track the vehicle all the time?

You can switch to GPS always ON mode and constantly phone it but this becomes very expensive, as a text message will cost you 10 pence every time you do this. For constant vehicle tracking, monitoring drivers and fleet management solutions fit a MapPoint Textracker. For as little as £9.99 per month you can monitor in real time, "LIVE" and display the Date, Time, Direction, Street Address and the Speed of the vehicle, every minute of the day directly on to the maps on a local PC. Full reporting of the journey, speeding, idling time, fuel costs, etc.. can be exported or printed for records. The MapPoint Textracker is available for purchase from the Textlink website. www.text-link.co.uk

To annoy the thief can I switch on the car alarm and immobilise the car at the same time?

YES you can, but you will need to use a double or a four pole contact 12 Volt relay to do this. Your installer or local auto-electrician will best advise you on how to do this with the make and model of vehicle you have. **WARNING:-** If you intend to immobilise the vehicle see a qualified auto-electrician, as some factory fitted vehicle immobilisers are wired in a can-bus form and cannot be tampered with. You MUST ensure you cannot immobilise the vehicle while it is moving.

What do I do if someone steals my car?

First thing to do is contact the Police and report the incident. Explain to them you have a Textracker fitted to the vehicle and that you can give them "LIVE" information as to where the vehicle is and in what direction it is heading. With your assistance the Police will recover the vehicle and safely return it to you within hours of it being stolen. We do not advise that you attempt to recover the vehicle yourself. Let the Police do that for you that is their job.

Can I locate the vehicle even if it is inside a building?

Yes, with the built-in sensitive GPS positioning feature the Textracker during testing trials was successfully located even when inside brick buildings, garages and in built-up areas. But before relying on this feature, please ensure to test and try it out before applying to your own application.

What countries will the Textracker work in?

United Kingdom, Ireland, France, Germany, Italy, Spain, Denmark, Norway, Holland, Belgium, Austria, Finland, Sweden, Switzerland, Germany and South Africa.

With trials being carried out in Canada, USA, Australia and New Zealand
