



Textlink Shoppers Guide

Textlink Limited on-line Shopping Guide - Website – www.text-link.co.uk

Purchasing from the Textlink Website Shop

To purchase any of the Textlink products click on the “T-Link shop” button at the top of any of the pages or click on the “Purchase a Product” button on the left hand side of any of the pages.

When you have made your selection click on the Buy Now Button or the Add to Cart button next to the item you want to purchase. All the product prices shown are exclusive of VAT. The VAT and postage will be added when you have completed your selection.

Shopping cart

In the shopping cart, please check your items are correct. You will have the option to change the quantity of any of the items and add any comments, special requests or referral codes to your order. You can return to the website and select more items or continue to process your order. All purchases over the value of £500 delivery is: FREE.

The next page requires all fields marked in bold to be completed for the billing address and the shipping address. You will be returned to this page if it is not completed correctly.

On the next page the details you entered will be shown and you will have the option to select what payment method you want to pay by. Select your option and continue.

Credit Card Payments

If the option you selected was credit card then you will be taken to our Secure Server hosted by WorldPay, credit card processing for, The Royal Bank of Scotland PLC. Select your choice of credit or debit card and complete the fields in the form where prompted.

PLEASE ensure that the cardholders name and card numbers entered are correct.

On successful completion of your payment you will receive a confirmation email with the details of your order and the payment made direct from WorldPay.

If you did not get this email then it is likely your order was not authorised. Check your card details and try again. If you experience any problems during this process please contact us.

PayPal Payments

If the option you selected was PayPal then you will be taken to the PayPal payment page for your PayPal username and account details. A confirmation email will be sent to you when the payment has been successfully processed. Check your PayPal account to view the transaction.

Cheque / Postal Order Payments

If the option you selected was Cheque or Postal Order then your order will be processed and delivered to you on receipt of the payment. A confirmation detailing the order will be emailed to you. Make your payment payable to Textlink Limited and post to the address given.